

# Personal flood plan

Name



Which flood warnings are you registered to receive?

River:

Quickdial no:

Reach:

General contact list	Company name	Contact name	Telephone
Floodline	Environment Agency		0845 988 1188
Electricity provider			
Gas provider			
Water company			
Telephone provider			
Insurance company and policy number			
Local council			
Local radio station			
Travel/weather info			

## Key locations

Service cut-off	Description of location
Electricity	
Gas	
Water	

## Who can help?

Relationship	Name	Contact details	How they can help?
Relative			
Friend or neighbour			

Be prepared for flooding. Act now

# Personal flood plan

## What can I do NOW?



- Put important documents out of flood risk and protect in polythene
- Check your insurance covers you for flooding
- Look at the best way of stopping floodwater entering your property
- Make a flood plan and prepare a flood kit
- Find out where you can get sand-bags
- Identify who can help you
- Identify what you would need to take with you if you had to leave you home
- Understand the flood warning codes

### What can you do when you receive a flood warning?

Actions	Location
<b>Home</b>	
● Move furniture and electrical items upstairs	
● Put flood boards, polythene and sandbags in place	
● Make a list now of what you can move upstairs or away from the risk	
● Turn off electricity, water and gas supplies	
● Roll up carpets and rugs	
● Unless you have time to remove them hang curtains over rods	
● Move sentimental items to safety	
● Put important documents in polythene bags and move to safety	
<b>Garden and outside</b>	
● Move your car out of the flood risk area	
● Move any large or loose items or weigh them down	
<b>Business</b>	
● Move important documents, computers and stock	
● Alert staff and request their help	
● Farmers move animals and livestock to safety	
<b>Evacuation - Prepare a flood kit in advance</b>	
● Inform your family or friends that you may need to leave your home	
● Get your flood kit together and include a torch, warm and waterproof clothing, water, food, medication, toys for children and pets, rubber gloves and wellingtons	

Be prepared for flooding. Act now